

7. If possible, please provide your speed results by doing the following:

1. Print a copy of your test results and mail with your survey in the pre-addressed envelope included
2. Email your results to kyoung@tcatel.com. Please put *Sierra Electric Cooperative, Inc./Sacred Wind Broadband Survey-Speed Test Results* in the subject line. In the body of your email, please include your name and contact information.
 - a. Create a screenshot. You can do this by pressing the "Print Screen" key on your keyboard. You can then create a new email and paste by right clicking on your mouse and selecting "Paste" into the body of your new email.
 - b. Take a photo of your computer screen with your cell phone. You can then send the picture to your email and forward the picture.
 - c. Save as a PDF (if applicable). When you go to print your results, select "Print to PDF" and save. You can then create a new email and select "Attach Item" and insert your saved PDF speed results.

8. Are you able to attach / send a copy of your search results to either the physical survey or by e-mail?

- 1 Yes 2 No

9. How much do you pay monthly for your Internet service?

- A Less than \$10 C \$21-\$30 E \$41-\$50 G \$61-\$70 I \$81-\$99 K \$121-\$150
 B \$11-\$20 D \$31-\$40 F \$51-\$60 H \$71-\$80 J \$100 - \$120 L Over \$151

10. How important is the following when selecting an Internet service provider?

	Most Important	Somewhat Important	Least Important	Not at All Important
a. Quality of Product/Service	1	2	3	4
b. Customer Service	1	2	3	4
c. Product/Service Information & Education	1	2	3	4
d. Price	1	2	3	4
e. Community Involvement	1	2	3	4
f. Timely Support Response & Resolution	1	2	3	4

11. What ages are represented in your household? (select all that apply)

- A Under 12 C 16-19 E 30-39 G 50-59 I 70-79
 B 13-15 D 20-29 F 40-49 H 60-69 J Over 80

12. How likely would you be to subscribe to broadband through Sierra Electric Cooperative, Inc. / Sacred Wind?

- Extremely Likely 1 Very Likely 2 Somewhat Likely 3 Not at All Likely 5

13. Would you like to join our list of pre-subscribers for cost-effective, high-speed Internet? (This is not a contract and is risk-free. You will be contacted if / when Internet is made available in your area, informing you of speed options and pricing. A sales representative will also help you assess your Internet speed need at that time.)

- 1 Yes 2 No

14. If yes, would you like to pre-subscribe to a residential account, business account, or both?

- 1 Residential 2 Business 3 Both

- a. If you would like to pre-subscribe for your residence, please make sure your contact information is correct above.
- b. If you would like to pre-subscribe for your business, please include business details below:

Name of Business: _____ Owner Name: _____

Business Address: _____

Business Website: _____ Business Phone: _____ Business E-mail: _____

Thank you for your time! We appreciate your participation.

Drawing prize winners will be selected on April 4th at the Annual Meeting. (Winners do not need to be present to win.)

Return survey to:
Sierra Electric Cooperative, Inc. c/o TCA
526 Chapel Hills Drive; Suite 100
Colorado Springs, CO 80920